

"Hostel AZ"

**M-Servis Praha s.r.o., Jindriska 901/5, 110 00 Praha 1, CZECH REPUBLIC,
ICO: 26759616, DIC (VAT ident.nr.): CZ26759616**

Cancellation conditions

The cancellation of the **fixed** booking is liable to the following penalty:

In case of cancellation of the **group** booking (8 clients and more):

- a) 60 - 30 days before the planned date of arrival - 20% of the total for the booking
- b) 20 - 30 days before the planned date of arrival - 40% of the total for the booking
- c) 20 - 10 days before the planned date of arrival - 50% of the total for the booking
- d) 10 - 5 days before the planned date of arrival - 75% of the total for the booking
- e) less than 5 days before the planned date of arrival - 100% of the total for the booking

The cancellation of the **individual** booking (max. 7 clients) less than 48 hours before the arrival day is liable to the penalty equal to the price of the first booked night.

The same penalty belongs to the hostel in case of no realisation of the booking without any previous cancelling.

The penalty is payable at the moment of delivering the cancellation notification or 1 day after the no realized arrival (in 14 days the latest).

In Prague, 30th November 2013